
Service [Incident: 150612-001285]

Asda Stores <asda_stores@mailgb.custhelp.com>
Reply-To: Asda Stores <asda_stores@mailgb.custhelp.com>
To: [REMOVED]

Mon, Jun 15, 2015 at 11:22 AM

Asda.com



Thanks for contacting the ASDA Service Team. Please find below your comments and a response from one of our service colleagues.

If this issue is not resolved to your satisfaction, you may reopen it by replying to this email.

Thank you for allowing us to be of service to you.

Subject.

Service

Response Via Email (Kirstie Sanderson)**15/06/2015**

Dear Adam,

After discussing this in further detail, Management have responded to say that you may use the information displayed on our store locator as long as our logo isn't used.

If i can help with anything else please don't hesitate to contact me on 0800 952 0101 option 5.

Yours Sincerely,

Kirstie Sanderson
Asda Service Team

Response Via Email (Kirstie Sanderson)**12/06/2015**

Dear Adam,

Thank you for contacting us with your query.

We are currently looking into who is able to give you this permission and will contact you once we have the correct information.

If I can help with anything else in the meantime please don't hesitate to contact me on 0800 952 0101 option 5.

Yours Sincerely,

Kirstie Sanderson
Asda Service Team

Auto-Response**12/06/2015**

Hi ,

Thanks for getting in touch. One of our Customer Service colleagues will look into your comments and contact you within the next four working days. If you need to contact us in the meantime, instead of replying to this email, please call us on 0800 952 0101 and a colleague will be happy to discuss this with you.


Kind Regards,

The Asda Service Team

On 12/06/2015 you wrote to us:

First Name : Adam Last Name : Jones Email Address : [REMOVED] Telephone Number : [REMOVED] Postcode : [REMOVED] Subject : I've got a problem with the website Comments : Dear Sir or Madam,I am writing in order to get permission to use the information on your website to develop a project called OpenStreetMap.OpenStreetMap (OSM for short) non-profit charity with the aim of creating an openly licensed map of the world by volunteers using local knowledge, GPS enabled devices and donated sources.So that it is possible to get the most accurate and up to date information about your branches, I am proposing that you give permission for OSM contributors to use data from your website. Under EU law this is unfortunately not possible as it is protected by the Database Directive 1996. None of the information copied will be sensitive, only information from branch finder pages or similar, usually addresses, opening hours and telephone numbers. You will not be required to do any extra work other than allowing us to use the data, unless you would like to!Adding your branches to OSM is free, no work for you and gives extra publicity for people trying to find your shop. Many people use OSM as their default map, as it is often more detailed as it uses local knowledge, and is licensed openly so can be used more freely, e.g. complete functionality offline.In summary, all you have to do is:1. Give permission for OSM contributors to use data from your website2. Enjoy free marketing and increased customersI look forward to hearing from you.Yours sincerely,Adam JonesOSM Volunteer MapperPlease contact me by : email Preferred contact number : Alternative contact number :

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